

Minutes

BOARD MEMBERS PRESENT

Lori Penner
Jeff Yarrow
Richard Cott
Sandy Fox
Terri Parry

OTHER PERSONS PRESENT

Austin Gillard, CEO
Erin Kurtz, CFO
Dr. John Kelley, CMO
Kari Smith, Quality, Risk, and Employee Health Manager
Sharla Shivers, Revenue Cycle Director

CALL TO ORDER

Lori Penner called the meeting to order at 8:00 p.m.

BOARD MEETING MINUTES

Lori Penner asked if there were any corrections to the board minutes from May 30, 2023. Motion made by Richard Cott, seconded by Jeff Yarrow, to approve the board minutes from the May 30, 2023. Motion carried 4-0.

AGENDA REVIEW

Nothing to add

OLD BUSINESS

Nothing to add

NEW BUSINESS

a. Quality Presentation

Kari Smith presented our ongoing medication safety initiative. In the future, medication overrides will only be allowed on emergent medications and to certain medications per each department, based upon workflow. Kari also went over our 2023 QAPI plan than encompasses CCMC department managers reporting to the board and to our monthly quality meeting. Sharla Shivers, Revenue Cycle Director, talked with the board about her current quality project. Sharla and her team are focused on the Kansas Trauma Registry reporting/submission timeframe. Sharla also discussed our plan to cover ER registration shifts on weekends and evenings. Dr. Kelley went over our 2023 peer review triggers that were identified by the various medical service committees at CCMC.

AUSTIN GILLARD, CEO

a. Home Sleep Studies

We are now able to offer home sleep studies at CCMC. Thank you to all team members involved in making this a success.

b. General Surgery Procedures – MD Save

A few general surgery procedures are now offered on MD Save. We have already sold a few of these procedures to high deductible and private pay patients. This will be a large cost savings to our patients.

c. Emergency Room Copay

An emphasis on collecting copays in the emergency room has been established. The registration and nursing team is doing an excellent job with this new focus. All care is complete before collecting the copay.

d. Aesthetics

We hope to launch this new service line in July 2023. We meet with a skincare representative tomorrow to finalize our order.

e. Telehealth

Cerner offers a text message option to join a telehealth visit versus entering the telehealth visit via the patient portal. For this option, it is a \$6,839 one-time fee and a \$323 ongoing monthly cost. Austin is still examining the telehealth numbers to make a recommendation.

f. General Update

- We are updating our 340B agreements with various pharmacies in the region.
- We have updated Dr. Kelley's CMO role at CCMC.
- We have started our leader rounding initiative at CCMC. Leader rounding involves a leader taking time each day to touch base with team members, make a personal connection, find out what is going well, and determine what improvements can be made.
- Austin talked with Phillips County Health Systems last week about dialysis. They are using a portable dialysis machine for inpatient care and are looking to start outpatient dialysis soon with the same portable machines.

The meeting adjourned at 9:15 p.m.

Upcoming board meeting: June 26, 2023 at 8:00 p.m.

Minutes recorded by Austin M. Gillard